

Discharge Medicines Service (DMS)

Update from Avon and Wiltshire Mental Health Partnership NHS Trust (AWP)

Starting from the beginning of May 2024, the process by which AWP send DMS referrals to community pharmacy will be changing. Previously AWP had been using PharmOutcomes as their referral method, however they are now switching to using NHS mail.

The referrals will arrive via your pharmacy specific NHS mail, and will include all the information that will be necessary to complete a DMS referral. They will arrive from a personal secure NHS.net email address with the subject '**DMS Referral, AWP. *Patient initials and NHS number***'.

The email will have a PDF attachment which contains all the relevant info needed for a referral to the DMS service, as well as a brief clinical narrative. The information provided will be more comprehensive than previous referrals from AWP, which should support completion of the DMS service within the community pharmacy setting. If you have any specific queries about the patient/referral then you can contact a pharmacist at AWP via the information provided within the personal email signature.

If you have any general questions or concerns during this transition period then please be in touch with us directly at [CPSW](#).