

Discharge Medicines Service (DMS) Update from Salisbury NHS Foundation Trust

From the **29th January 2024** Salisbury NHS Foundation Trust will be making some changes to their DMS referrals. The changes will be phased in over a three-week period, starting with Pembroke and Odstock as the pilot wards. These changes are due to an update to their in-house electronic prescribing system.

DMS referrals will continue to be received into PharmOutcomes (PO) in the same way and will look the same when they arrive at the community pharmacy.

From a community pharmacy perspective there are **three main changes** to be aware of which are detailed below. All these changes will help equip community pharmacies with more information and to understand more about the decisions made within the hospital setting.

Clinical information

Additional clinical information will now be available within the DMS referral. This additional information will appear in the **Recommendations** section of the PO referral.

This may vary depending on which sections are completed at discharge but could include:

- Reason for the patient's admission to hospital
- Patient's diagnosis on discharge
- Any subsidiary patient diagnosis
- Medication actions for the GP

Please note:-

- All the additional sections are pulled directly from the discharge information entered by the clinical team on the ward (not entered by the hospital pharmacy team)
- The GP practice will get the same information as the pharmacy, however the GP practice should receive the discharge information around 4 hours after discharge, whereas the community pharmacy will get it early the following morning.

Admission notification

The hospital pharmacy team now have the **ability to message on admission** to let the community pharmacy team know that one of their patients has been admitted, and they may need to hold dispensing as their regular medications are likely to change. This feature would generally be used for patients with a Compliance Aid, but may also be used for patients with complex/high risk medications.

Please note – not every patient admitted to hospital is seen by the hospital pharmacy team.

The admission notification appears in the same place as a DMS referral within PO, but is called **Hospital Admission Notification**. You will need to read and press to **accept** for the admission to then appear in the records as completed.

Community Pharmacy Change

Occasionally a patient will need to change their community pharmacy whilst they are in hospital due to a change to their home address or a move to a care home. The hospital pharmacy team now have the ability to send a message to the patient's current nominated pharmacy to inform them of this change (see below).

Recommendations

Recommendations

Notes and Actions	
From: Salisbury NHS Foundation Trust Date: 28/11/2023	Please note a new pharmacy has now taken over the supply of your patient's medicines due to a change in their care needs. There is now no requirement to continue dispensing prescriptions.

If you have any feedback or queries about the changes please be in touch with us at [CPSW](#).