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| |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **This newsletter from CPSW highlights local priorities and news for community pharmacy owners and teams across Swindon and Wiltshire.** | | |  |  |  | | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/e2ee4394-535d-c05f-08e2-a2dbfaba150c.jpg | |  |  |  | | --- | --- | | |  | | --- | | **Pharmacy First** CPSW are aware of the importance of the new Pharmacy First Service to contractors, patients and to the wider health care system.  We will support all our contractors in engaging with this exciting opportunity, and are working with local stakeholders to promote understanding, utilisation, and success of the service locally.    The amount of information to digest and engage with may feel a little overwhelming initially, particularly during this busy Christmas period.  However, there are lots of resources becoming available to support you with this nationally commissionedservice.**Where do I start?**  CPE have produced some initial resources to support pharmacy owners and their teams to start to prepare for the service. CPSW would recommend that you engage with these as soon as possible to enable smooth implementation of the Pharmacy First Service –[Click here to get started.](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=c9165f3ede&e=0e67bb3669) You can also book into the CPE/CPPE Pharmacy First Implementation webinars or watch on demand [here](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=aa6451938e&e=0e67bb3669).  **What about training?**  CPPE have produced a useful [self-assessment](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=5828c58f62&e=0e67bb3669)where you can consider all elements of the service and your current confidence and competence, and they provide links to training resources where you may need extra support.  We recognise that as part of the preparation for the service many pharmacists may want to increase their confidence around ENT skills.  Both Cliniskills and CPPE are running free face to face training sessions with an ENT focus – details are below:-   * [CliniSkills](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=269888e58c&e=0e67bb3669)  face-to-face training sessions are now available in various locations.  You can **sign up** for a session **OR** to register your interest and preference for **additional dates and locations.** * CPPE are running a Pharmacy First – Ear, nose and throat clinical assessment skills workshop in the South West on Sunday 28th January 2024 at Exeter Court Hotel, Exeter, EX6 7UX.  There will be a choice of two sessions, each with capacity for 60 pharmacists.  The morning session will run from 9.30am to 12.45pm and the afternoon session will run from 1.45pm to 5pm. Bookings are open now and spaces are limited so to book in ASAP please [click here.](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=379d308f75&e=0e67bb3669)   We are working with our BSW Community Pharmacy Clinical Lead on understanding local implementation steps for the Pharmacy First service and we would love for you to complete our 1 minute (!) survey to understand your thoughts on current ENT skill confidence. [COMPLETE NOW](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=b16dd4f3dd&e=0e67bb3669)  **What if I have questions?**  CPE have a dedicated FAQ section on their [website](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=c1e9b46274&e=0e67bb3669) or you can contact us at [CPSW](mailto:sarah.cotton@cpsw.org.uk) as needed for local information.  **What are some key things that I may need to think about as a contractor?**   * Ensuring all staff members are prepared and aware of their responsibilities within the service * Selecting a suitable otoscope that meets the specified requirements * Considering the requirements around video consultations within the service * The service is slightly different for DSPs – am I fully aware of the details * How will I ensure any locum pharmacists are ready to provide this service * Making sure that once you are ready to provide the service you make a declaration on the NHSBSA’s Manage Your Service (MYS) portal **before the deadline on 31st January 2024** to enable the set up payment | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/94340ac1-69dd-c616-2aba-61aae0007f95.jpeg |  |  | | --- | | **Don’t forget!** Please remember to update NHS Profile Manager to ensure that your pharmacy’s [NHS website](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=25f4cb07b1&e=0e67bb3669) and Directory of Services ([DoS](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=15c2ee9b25&e=0e67bb3669)) profile information is kept up-to-date ahead of the 31st December 2023 deadline. | | |  |  |  | | --- | --- | | |  | | --- | | This is especially important to enable effective local signposting to new services (e.g. the Contraception Service).  More information is available [here](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=6b0fc7c94e&e=0e67bb3669). | |  |  |  | | --- | --- | | |  | | --- | | **Did you know?**  If you would like to host a trainee pharmacist in 2025/26, you MUST act by 1st March 2024.  The South West Workforce, Training & Education Pharmacy Team (formally HEE) have produced a briefing highlighting the key information relating to Foundation Training in 2025/26.  CPSW would recommend reading [this document](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=af01744533&e=0e67bb3669)ASAP and contacting our local workforce lead, [Caroline Quinn](mailto:caroline.quinn2@nhs.net), with any questions or for any support you may need. The BSW Workforce Team are also holding a virtual meeting for local community pharmacies on 8th January 7-8pm.  This is a great opportunity to understand the changes to the Trainee Pharmacist funding and trainee foundation programme for community pharmacy and engage in the local discussion.  Please register your interest with Caroline, [and click here](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=22b6e3b6d9&e=0e67bb3669) to join the meeting. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/484071ba-ac50-a2d7-1e73-72deb09867c3.png | | **Local Leadership**  We know that the festive period can be a stressful time for many different reasons. Your mental health and wellbeing is so important. Part of the journey of any leadership starts with learning to prioritise your own wellbeing as well as supporting others. We often highlight different free resources and options that may be available to you as pharmacy teams and contractors. One option is Pharmacist Support; a well-established, independent and trusted charity supporting pharmacists and their families, former pharmacists, trainee pharmacists and pharmacy students.  They offer many [different resources](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=fa66e8f82d&e=0e67bb3669) including peer support, advice, case studies and a wellbeing service. You can access their support via their free and confidential services highlighted on their website or through your university, employer or union. Pharmacist Support also run annual ACTNow wellbeing campaigns**-**you can sign upto find out more about these campaigns and how to get involved [here.](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=632ade73f3&e=0e67bb3669) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/88fb1bf3-2d7a-ccdb-069f-e9c7e29252e2.png | | **TAPR**  As a CPSW committee we are committed to implementing the contractor voted RSG proposals. One of the actions for LPCs to implement was the change to be known as ‘Community Pharmacy <Local>’ as the local voice of community pharmacy.   As CPSW we were ahead of the game on this, as we changed our name to this format many years ago!  However, as part of the national work that is ongoing with TAPR, Community Pharmacy England has also developed a sibling brand identity for each Community Pharmacy Local to ‘promote a ‘joined up’ image to the outside world, and serve as a visual reminder of the interdependencies between the local and national level’.  As CPSW we have decided to adopt this, and so from January 2024 you will see our new branding and logo across all our communications, website and documents.  We recognise the importance of a consistent established voice for community pharmacy at this time, whilst still prioritising and maintaining our local perspective, vision and strategic goals on the behalf of our Swindon & Wiltshire contractors. If you have any queries about the local TAPR process please contact [Sarah Cotton](mailto:sarah.cotton@cpsw.org.uk). | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Communication**    **Would you like to know more about Community Pharmacy Swindon & Wiltshire and the work we are doing for our contractors?**  Join our Telegram group where you can keep up to date with local community pharmacy information, network with other pharmacies, and have quick access to the CPSW staff and committee members.  [Telegram Group](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=df48b45737&e=0e67bb3669)  You are also invited to join us at any committee meeting to discuss an issue or have an item on the agenda  [Committee meetings](https://cpsw.us18.list-manage.com/track/click?u=cde253b9a7a0d756abff54699&id=b02c490d16&e=0e67bb3669) | |  |  |  | | --- | --- | | |  | | --- | |  | | |
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